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9		
10	SUPERIOR COURT OF TH	E STATE OF CALIFORNIA
	EOD THE COUNTY	OF SAN FRANCISCO
11	FOR THE COUNTY	OF SAN FRANCISCO
12		
13	JACOB RIMLER, GIOVANNI JONES,	Case No. CGC-18-567868
14	DORA LEE, KELLYN TIMMERMAN, and	
15	JOSHUA ALBERT, on behalf of themselves and others similarly situated and in their	SECOND AMENDED CLASS ACTION AND PAGA COMPLAINT
	capacities as Private Attorney General	AND TAGA COMPLAINT
16	Representatives,	
17		1. Unlawful/Unfair Business Practices, (Cal. Bus. & Prof. Code § 17200)
18	Plaintiffs,	2. Failure to Reimburse for Business
	V.	Expenses (Cal. Lab. Code § 2802)
19	v.	3. Unpaid Wages (Cal. Lab. Code §§ 201-204)
20	POSTMATES INC.,	4. Minimum Wage (Cal. Lab. Code §§
21	Defendant.	1194, 1197)
22		5. Overtime (Cal. Lab. Code §§ 510,
		1194) 6. Meal & Rest Breaks (Cal. Lab. Code
23		§226.7)
24		7. Wage Statements (Cal. Lab. Code § 226)
25		8. Failure to Provide Sick Leave (Cal.
26		Lab. Code §§245-249)
27		9. Failure to Pay Reporting Time (Wage Order 9)
28	GEGOVE AVENDED OF 100 10	1
	SECOND AMENDED CLASS AC	CTION AND PAGA COMPLAINT

1 2	10. Failure to Post Pay Days (Cal. Lab. Code §207)
3	11. Untrue/Misleading Advertising (Cal. Bus. & Prof. Code §17500)
4	12. FLSA Minimum Wage (29 U.S.C. § 201 et seq.)
5	13. FLSA Overtime (29 U.S.C. § 201 et seq.)
6	14. Private Attorneys General Act, Cal. Lab. Code §§ 2698, et seq.)
7	Lab. Code §§ 2076, et seq.)
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28	SECOND AMENDED CLASS ACTION AND PAGA COMPLAINT

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- 1. This case is brought on behalf of the state of California and other similarly situated aggrieved individuals who have worked for Postmates Inc. ("Postmates") as couriers in California. Postmates provides on-demand delivery to customers at their homes and businesses through its mobile phone application and website. Postmates is based in San Francisco, California, but it does business across the United States and extensively throughout California.
- 2. As described further below, Plaintiffs Jacob Rimler, Giovanni Jones, Dora Lee, Kellyn Timmerman, and Joshua Albert bring this action on their own behalf, and on behalf of other similarly situated Postmates couriers, for violation of the California Unfair Competition Law, Cal. Bus. & Prof. Code § 17200 et seq. ("UCL") and § 17500, based upon Postmates' willful misclassification of its couriers, in violation of Cal. Labor Code § 226.8. Because of couriers' misclassification as independent contractors, Postmates has deprived couriers many protections and benefits of employment under state and local law, including by unlawfully required couriers to pay business expenses (including expenses to own or lease a vehicle and maintain and fuel it, as well as phone/data expenses) in violation of Cal. Lab. Code § 2802. Postmates has also failed to pay required minimum wage for all hours worked in violation of Call Lab. Code §§ 1194, 1197, and has failed to pay appropriate overtime premiums for hours worked in excess of eight per day or forty per week in violation of Cal. Lab. Code §§ 1194, 1198, 510 and 554. Additionally, Postmates has breached its contractual obligation to compensate couriers for the time they spend waiting for delivery goods to be ready, which also constitutes a failure to pay earned wages in violation of Cal. Lab. Code § 204. Plaintiffs bring their claims pursuant to the Private Attorneys General Act ("PAGA"), Cal. Lab. Code § 2699, et seq., on behalf of the state of California and all other similarly situated aggrieved employees who have been misclassified by Postmates in California since June 3, 2017.

II. PARTIES

- 3. Plaintiff Jacob Rimler is an adult resident of Pasadena, California, where he has worked as a courier for Postmates.
- 4. Plaintiff Giovanni Jones is an adult resident of San Francisco, California, where he has worked as a courier for Postmates.
- 5. Plaintiff Dora Lee is an adult resident of Huntington Beach, California, where she has worked as a courier for Postmates.
- 6. Plaintiff Kellyn Timmerman is an adult resident of San Diego, California, where she has worked as a courier for Postmates.
- 7. Plaintiff Joshua Albert is an adult resident of Sacramento, California, where he has worked as a courier for Postmates.
- 8. Defendant Postmates, Inc. ("Postmates") is a Delaware corporation, headquartered in San Francisco, California.

III. JURISDICTION

- 9. This Court has jurisdiction over Plaintiffs' PAGA claim pursuant to California Code of Civil Procedure § 410.10.
- 10. The monetary relief which Plaintiffs seek is in excess of the jurisdictional minimum required by this Court and will be established according to proof at trial.
- 11. Venue is proper in this Court pursuant to Code of Civ. P. §§ 395 and 395.5 because Postmates has its principal place of business in San Francisco County. Furthermore, Defendant engages in business activities in and throughout the State of California, including San Francisco County.

IV. **STATEMENT OF FACTS**

- 12. Postmates is a San Francisco-based delivery service, which engages couriers across the state of California to deliver food and other merchandise to its customers at their homes and businesses.
- 13. Postmates offers customers the ability to order food and other items via a mobile phone application or via its website, which Postmates couriers then deliver to customers.
- 14. Postmates holds itself out to the public as a delivery service. Its website homepage advertises that it offers customers "Anything, anywhere, anytime." Postmates' website also promotes its "Postmates Unlimited" service where customers can subscribe and receive unlimited free deliveries, touting "Pay once, free delivery all year." Its website also boasts that "Postmates is transforming the way goods move around cities by enabling anyone to have anything delivered on-demand."
- 15. Plaintiffs Jacob Rimler, Giovanni Jones, Dora Lee, Kellyn Timmerman, and Joshua Albert have driven for Postmates at various times, including over the last year, and some continue to drive for Postmates.
- 16. Postmates classifies its couriers like Plaintiffs as "independent contractors," but under California law, they should be classified as employees.
- 17. Postmates couriers perform services within Postmates's usual course of business as a delivery service. The couriers' services are fully integrated into Postmates' business. Without couriers to perform deliveries, Postmates would not exist.
- 18. Postmates couriers are not typically engaged in their own delivery business. When delivering items for Postmates customers, they wear the "hat" of Postmates.
- 19. In addition, Postmates maintains the right of control over the couriers' performance of their jobs and exercises detailed control over them.

- 20. Postmates unilaterally sets the pay scheme and rate of pay for couriers' services and changes the rate of pay in its sole discretion.
- 21. Postmates communicates directly with customers and follows up with couriers if the customer complains that something was not delivered or that the delivery otherwise failed to meet their expectations. Based on any customer feedback, Postmates may suspend or terminate couriers.
- 22. Postmates does not reimburse couriers for any expenses they may incur while working for Postmates, including, but not limited to the cost of maintaining their vehicles, gas, insurance, and phone and data expenses for running the Postmates Application. Couriers incurred these costs as a necessary expenditure to obtain employment with Postmates, which California law requires employers to reimburse.
- 23. Postmates pays couriers a fee per delivery plus a certain amount of "boost pay." Postmates has failed to ensure that its couriers receive the applicable state minimum wage for all hours worked, and couriers frequently do not average minimum wage for all hours worked, particularly given that customers' tips cannot count toward Postmates' minimum wage obligations.
- Operations W., Inc. v. Superior Court (2018) 4 Cal. 5th 903, 416 P.3d 1, which makes clear that Postmates couriers should be classified as employees rather than as independent contractors under California law for purposes of wage-and-hour statutes like the ones at issue here. Under the "ABC" test adopted in Dynamex, in order to justify classifying the couriers as independent contractors, Postmates would have to prove that its couriers perform services outside its usual course of business, which it cannot do. Notwithstanding this decision, Postmates has willfully continued to misclassify its couriers as independent contractors.

V. CLASS ALLEGATIONS

- 25. Plaintiffs bring this case as a class action pursuant to California Code of Civil Procedure § 382 on behalf of all individuals who used the Postmates platform as couriers in California since June 3, 2017.
- 26. Plaintiffs and other class members have uniformly been deprived reimbursement of their necessary business expenditures
- 27. The members of the class are so numerous that joinder of all class members is impracticable.
- 28. Common questions of law and fact regarding Postmates' conduct in classifying couriers as independent contractors, failing to reimburse them for business expenditures, and failing to ensure they are paid at least minimum wage and overtime for all weeks, exist as to all members of the class and predominate over any questions affecting solely any individual members of the class. Among the questions of law and fact common to the class are:
 - a. Whether the work performed by class members—providing delivery services to customers—is within Postmates's usual course of business;
 - b. Whether class members are typically engaged in their own businesses or whether they wear the "hat" of Postmates when performing delivery services;
 - c. Whether class members have been required to follow uniform procedures and policies regarding their work for Postmates;
 - d. Whether these class members have been required to bear the expenses of their employment, such as expenses for maintaining their vehicles and expenses for gas, insurance, phone and data plan.
- 29. Named plaintiffs Jacob Rimler, Giovanni Jones, Dora Lee, Kellyn Timmerman, and Joshua Albert are class members who suffered damages as a result of Postmates' conduct and actions alleged herein.

- 30. The named plaintiffs' claims are typical of the claims of the class, and the named plaintiffs have the same interests as the other members of the class.
- 31. The named plaintiffs will fairly and adequately represent and protect the interests of the class. The named plaintiffs have retained able counsel experienced in class action litigation. The interests of the named plaintiffs are coincident with, and not antagonistic to, the interests of the other class members.
- 32. The questions of law and fact common to the members of the class predominate over any questions affecting only individual members, including legal and factual issues relating to liability and damages.
- 33. A class action is superior to other available methods for the fair and efficient adjudication of this controversy because joinder of all class members is impractical. Moreover, since the damages suffered by individual members of the class may be relatively small, the expense and burden of individual litigation makes it practically impossible for the members of the class individually to redress the wrongs done to them. The class is readily definable as Postmates knows which couriers have signed up to use the Postmates platform as couriers since June 3, 2017. Further, prosecution of this action as a class action will eliminate the possibility of repetitive litigation. There will be no difficulty in the management of this action as a class action.

VI. PAGA REPRESENTATIVE ACTION ALLEGATIONS

34. Plaintiffs allege that Postmates violated the Labor Code by willfully misclassifying its couriers in violation of Cal. Labor Code § 226.8. Plaintiffs also allege that Postmates has violated PAGA by failing to reimburse courier employees for all reasonably necessary expenditures incurred by couriers in discharging their duties, including fuel, insurance, and maintenance costs in violation of Cal. Lab. Code § 2802. Plaintiffs also allege that Postmates has violated Cal. Lab. Code §§ 1197 and 1194 by failing to ensure that its couriers receive the applicable state minimum wage for all hours worked and by impermissibly counting customers'

tips toward their minimum wage obligations. Additionally, Postmates has violated Cal. Lab. Code §§ 1194, 1198, 510, and 554 by failing to pay the appropriate overtime premium for all overtime hours worked beyond forty per week or eight hours per day. Plaintiffs further allege that Postmates violated Cal. Lab. Code § 204 by failing to pay its couriers for the entirety of their waiting time.

- 35. On May 1, 2018, Plaintiff Rimler gave written notice of Postmates's violations to the California Labor Code as alleged in this complaint to the Labor and Workforce Development Agency ("LWDA") via online filing and to Postmates's general counsel via certified mail. On May 7, 2018, Plaintiff Jones gave written notice of Postmates's violations to the California Labor Code as alleged in this complaint to the LWDA via online filing and to Postmates's general counsel via certified mail. On December 4, 2018, Plaintiff Albert gave written notice of Postmates's violations to the California Labor Code as alleged in this complaint to the LWDA via online filing and to Postmates's general counsel via certified mail. On September 24, 2019, these Plaintiffs and Plaintiffs Lee and Timmerman gave written notice of additional violations to the LWDA via online filing and to Postmates's general counsel via certified mail.
- 36. It has been 65 days since the LWDA was notified of the Labor Code violations asserted in this Complaint, and the LWDA has not provided any notice that it will or will not investigate the alleged violations. See Cal. Lab. Code§ 2699.3(a)(2)(A).

VII. <u>COLLECTIVE ACTION ALLEGATIONS</u>

37. Plaintiffs bring Counts XII and XIII under 29 U.S.C. 216(b) of the Fair Labor Standards Act ("FLSA"). Plaintiffs and other Postmates couriers are similarly situated in that they are all subject to Postmates's common plan or practice of failing to pay the federal minimum wage for all hours worked and overtime for hours worked by drivers in excess of forty (40) in a given week.

COUNT I

Unfair Competition in Violation of California Business and Professions Code § 17200 et seq.

- 38. Postmates's conduct, as set forth above, violates the California Unfair Competition Law, Cal. Bus. & Prof. Code § 17200 et seq. ("UCL"). Postmates's conduct constitutes unlawful business acts or practices, in that Postmates has violated California Business and Professions Code Section 17500 and California Labor Code Sections 351, 353, 432.5, 450, 2802, 3700.5, 3712, 3715, 3700, and 226.8.
- 39. As a result of Postmates's unlawful conduct and violation of Cal. Labor Code §§ 450 and 2802, Plaintiffs and class members suffered injury in fact and lost money and property, including, but not limited to loss of business expenses that couriers were required to pay in order to do their jobs.
- 40. As a result of Postmates's s unlawful conduct and violation of Cal. Labor Code § 3700.5, 3712, 3715, 3700, and 226.8, Plaintiffs and class members suffered injury in fact because they were required to self-insure against any accidents or harm while Postmates gained an unfair competitive advantage over its competitors by avoiding the need to pay for worker's compensation insurance for its couriers.
- 41. As a result of Postmates's unlawful conduct and violation of Cal. Labor Code § 432.5, Plaintiffs and class members suffered injury in fact because they were required to agree to terms and conditions in their agreements with Postmates that are prohibited by law. Pursuant to Cal. Labor Code § 2804, any contract or agreement made by Plaintiffs to waive rights and benefits conferred by California law is null and void.
- 42. Pursuant to California Business and Professions Code § 17203, Plaintiffs and class members seek declaratory and injunctive relief for Postmates's unlawful conduct and to recover restitution. Pursuant to California Code of Civil Procedure § 1021.5, Plaintiffs and class

members are entitled to recover reasonable attorneys' fees, costs, and expenses incurred in bringing this action.

COUNT II

Independent Contractor Misclassification and Expense Reimbursement Violation (Cal. Labor Code §§ 226.8, 450, 2753, and 2802)

43. As set forth above, Postmates knowingly misclassified couriers as independent contractors in violation of California Labor Code Sections 226.8 and 2753. Further, Postmates's conduct, in misclassifying Postmates couriers as independent contractors and failing to reimburse them for expenses they paid that should have been borne by their employer, constitutes a violation of California Labor Code Sections 450 and 2802.

COUNT III

Failure to Pay Wages Due at Termination (Cal. Labor Code §§ 201-203, 204, 206.5, 208, 210, 227.3)

- 44. Postmates's actions as set forth herein violate California Labor Code § 204, which requires that Defendant pay all wages due upon the termination of any class member who has since stopped working for Postmates, and § 227.3, which requires that Postmates pay the cash value of all vested but unused vacation time upon termination. Certain members of the class have been terminated by Postmates, but Postmates has willfully failed to make immediate payment of the full wages due to these couriers as required under California state law.
- 45. Plaintiffs further allege that Postmates violated Cal. Lab. Code § 204 by failing to pay its couriers for the entirety of their waiting time.
- 46. Pursuant to Cal. Labor Code §§ 204, 218, 218.5 and 218.6, Plaintiffs are entitled to payment of unpaid wages or compensation, including interest thereon, as well as reasonable attorneys' fees, and costs of suit.

COUNT IV

Minimum Wage (Cal. Labor Code §§ 1194, 1197, 1197.1 1182.12, Wage Order 9)

- 47. Plaintiffs allege that they worked at rates below the state minimum wage. Pursuant to Cal. Lab. Code §§ 218.5 and 218.6, 1194, 1194.2, and 1194.3, any employee receiving less than the legal minimum wage or the legal overtime compensation applicable to the employee is entitled to recover in a civil action the unpaid balance of the full amount of this minimum wage or overtime compensation, including interest thereon, reasonable attorneys' fees, and costs of suit.
- 48. Cal. Lab. Code § 1197 states that the minimum wage is that set by the commission in the applicable wage order, in this case Wage Order 9. Wage Order 9 incorporates by reference the minimum wage set by statute.
- 49. Postmates failed to pay Plaintiffs and class members minimum wage.

 Defendant's actions as set forth herein violate Labor Code §§ 1194, 1197, 1197.1, and 1182.12

 because Defendant compensated Plaintiffs at rates so low that they fell below the state minimum wage.

COUNT V

Overtime (Cal. Labor Code §§ 510, 1194, 1198, Wage Order 9)

- 50. Cal. Lab. Code § 1198 and Wage Order 9 require employers to pay their employees at their overtime rate of pay for hours worked in excess of eight per day and/or 40 per week.
- 51. Postmates' actions as set forth herein violate Cal. Labor Code §§ 510, 1194, 1198 because Postmates has failed to pay overtime compensation to Plaintiffs and class members when due for all hours worked over forty (40) per week, or over eight per day.

COUNT VI

Meal and Rest Breaks (Cal. Labor Code §§ 226.7, 512, 551, 552, 558 and Wage Order 9)

- 52. Wage Order 9 and Cal. Lab. Code § 226.7 require employers to provide all employees with one 10-minute duty-free rest period for every four hours worked each day, or major fraction thereof. Likewise, Cal. Lab. Code § 512 and Wage Order 9 require employers to provide all employees with one 30-minute duty-free meal period if such employee works more than five hours in one day and a second 30-minute duty-free meal period if such employee works more than ten hours in one day. In addition, Cal. Lab. Code §§ 551 and 552 precludes an employer from causing an employee to work more than six days in seven.
- Plaintiffs and class members as required by California state law. Accordingly, Plaintiffs and members of the class are entitled to one hour of pay at their regular rate of pay for each day on which they were not provided with a 10-minute duty-free rest period and one hour of pay at their regular rate of pay for each day on which they were not provided with a 30-minute duty-free meal period, plus interest. Plaintiffs are also entitled to civil penalties for days in which they worked more than six days in seven pursuant to Cal. Lab. Code § 558, as well as interest upon unpaid wages or compensation, reasonable attorney's fees, and costs of suit pursuant to Cal. Labor Code §§ 218.5 and 218.6.

COUNT VII

Failure to Keep Accurate Records and Provide Itemized Wage Statements (Cal. Labor Code §§ 226, 353, 1174, and 1174.5)

54. Labor Code § 353 requires that every employer in California maintain "accurate records of all gratuities received by him, whether received directly from the employee or indirectly by means of deductions from the wages of the employee or otherwise. Such records shall be open to inspection at all reasonable hours by the department." Similarly, Labor Code § 1174(d) requires that every employer in California maintain "payroll records showing the hours

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worked daily by and the wages paid to, and the number of piece-rate units earned by and any applicable piece rate paid to, employees employed" in California. In addition, Cal. Lab. Code § 1174(d) requires that these records "be kept in accordance with rules established for this purpose by the [Industrial Welfare] commission." Rules established by the commission, Wage Order 9, § 7, require that every employer in California "keep accurate information with respect to each employee," including without limitation, "time records showing when the employee begins and ends each work period," as well as "[m]eal periods, split shift intervals and total daily hours worked."

- 55. Moreover, Postmates's action as set forth herein constitute a violation of Cal. Labor Code § 226, because Postmates unlawfully failed to provide Plaintiffs and members of the putative class with accurate itemized wage statements in writing showing gross wages earned, total hours worked, deductions, net wages earned, pay period, the name of the employee and the last four digits of his or her social security number, the legal name of the employer, and/or all applicable hourly rates. Postmates further failed to comply with current or former employees' requests to inspect or copy records, in violation of Labor Code Section 226(c).
- 56. Because Postmates knowingly and intentionally failed to provide timely, accurate, itemized wage statements to Plaintiffs as required by Labor Code Section 226(a), and such failure has caused injury to Plaintiffs by preventing them from accurately knowing the amount of wages to which they are and were entitled, Plaintiffs and each member of the putative class are entitled to recover fifty dollars for the initial pay period in which a violation of § 226 occurred. and one hundred dollars for each violation of § 226 in a subsequent pay period, not to exceed a penalty of four thousand dollars per member of the putative class plus attorney fees, costs, and injunctive relief. Postmates is also subject to statutory penalties pursuant to Cal. Lab. Code § 226.3. Likewise, Postmates has failed to maintain accurate records in compliance with Cal. Lab.

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Code §§ 353 and 1174. Accordingly, Plaintiffs are entitled to collect and seek a civil penalty from Postmates in the amount of \$500 pursuant to Cal. Lab. Code § 1174.5.

COUNT VIII

Failure to Provide Paid Sick Leave (Cal. Labor Code §§ 245-249)

- 57. Cal. Labor Code § 246 provides that an employer must provide any employee who, on or after July 1, 2015, works in California for the same employer for 30 days or more within a year from the start of employment, with paid sick days.
- 58. Plaintiffs and members of the class accrued a certain number of paid sick days and were entitled to use these accrued paid sick days for purposes enumerated in Labor Code section 246.5(a)(1)-(2). Postmates violated the requirement of Cal. Labor Code § 246 when it failed to implement policies and procedures that would allow Plaintiffs to accrue and use paid sick days when permitted.
- 59. Accordingly, pursuant to Labor Code §§ 248.5 and 558, Plaintiffs and class members are entitled to the payment of sick days unlawfully withheld from them multiplied by three; or two hundred fifty dollars (\$250), whichever amount is greater. Likewise, pursuant to Labor Code §§ 248.5 and 558, Plaintiffs and class members are entitled to additional penalties, not to exceed an aggregate penalty of four thousand dollars (\$4,000), as liquidated damages in the amount of fifty dollars (\$50) to each Plaintiff or class member.

COUNT IX

Failure to Pay Reporting Time (Wage Order 9)

60. Wage Order 9, § 5, requires that for each workday that a California employee is required to report for work and does report, but is either not put to work or is furnished less than half of that employee's usual or scheduled day's work, each such employee must be paid an amount equal to half of his or her usual or scheduled day's pay, or in any event must be paid an amount equal to 2 hours at the employee's regular rate of pay.

61. Plaintiffs and members of the putative class, have periodically been required to report for work but have either not been put to work, or have been furnished with less than half of his or her usual or scheduled day's work. Accordingly, Plaintiffs and members of the putative class or an identifiable subset thereof are entitled to and seek payment from Postmates of compensation pursuant to Wage Order 9, § 5, plus interest.

COUNT X

Failure to Post Pay Days and to Pay in Cash-Negotiable Instruments (Cal. Labor Code §§ 207, 212, 213)

- 62. Cal. Labor Code § 207 requires an employer to post in a conspicuous place a notice specifying the regular pay days and time and place of payment. Cal. Labor Code §§ 212 and 213 require payment in negotiable, cash-equivalent instruments.
- 63. Postmates has not provided such public, posted notice as required by Cal. Labor Code § 207. Postmates has provided compensation in a manner prohibited under Cal. Labor Code §§ 212 and 213.

COUNT XI

Untrue or Misleading Advertising—Business and Professions Code § 17500

- 64. Plaintiffs reallege and incorporate by reference the allegations in the preceding paragraphs as if fully alleged herein.
 - 65. Postmates intended to perform services.
- 66. Postmates disseminated advertising before the public in California that: (a) contained statements that were illegal, untrue or misleading; (b) Postmates knew, or in the exercise of reasonable care should have known, was illegal, untrue or misleading; (c) concerned the personal property or services or their disposition or performance; and (d) was likely to mislead or deceive a reasonable consumer. The illegal, untrue and/or misleading statements and representations made by Postmates include but are not limited to: Words stating or implying that

couriers will be accurately compensated for all of their waiting time, when in fact Postmates underreports the amount of time couriers spend waiting for a delivery.

COUNT XII

Unpaid Minimum Wage Under the FLSA

67. Postmates's willful conduct in failing to ensure its employees receive the federal minimum wage, and requiring its employees to pay for the expenses of their employment (all of which contribute to them not receiving the federal minimum wage), violates the FLSA, 29 U.S.C. § 201, et seq. This claim is brought on behalf of a class of similarly situated individuals who have worked for Postmates in California and may choose to "opt in" to this case, pursuant to 29 U.S.C. § 216(b).

COUNT XIII

Unpaid Overtime Under the FLSA

68. The Fair Labor Standards Act, 29 U.S.C. §207(a)(1), states that an employee must be paid overtime, equal to one and one-half (1.5) times the employee's regular rate of pay, for all hours worked in excess of 40 per week. Plaintiffs sometimes worked in excess of forty (40) hours per week but were not paid premium pay for all hours worked over 40 in a week. As a direct and proximate result of Postmates's unlawful conduct, Plaintiffs have suffered lost wages and other damages. This claim is brought on behalf of a class of similarly situated individuals who may choose to "opt-in" to this case, pursuant to 29 U.S.C. § 216(b).

COUNT XIV

Penalties Pursuant to Labor Code Private Attorneys General Act of 2004 Violation of Cal. Lab. Code §§ 2698, et seq.

69. Plaintiffs reallege and incorporate by reference the allegations in the preceding paragraphs as if fully alleged herein. Plaintiffs are aggrieved employees as defined by Cal. Lab. Code § 2699(c) as they were employed by Postmates during the applicable statutory period and suffered injury as a result of Postmates's Labor Code violations. Accordingly, Plaintiffs seek to

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recover on behalf of the State of California, as well as themselves and all other current and former aggrieved employees of Postmates who have worked in California, the civil penalties provided by PAGA, plus reasonable attorney's fees and costs.

25. Postmates couriers are entitled to penalties for Postmates's violations of Cal. Lab. Code § 2802, § 226(a), § 226.8 and §§ 1194, 1197, 1198, 510, and 554 as set forth by Cal. Lab. Code § 2699(f). Plaintiffs seek civil penalties pursuant to PAGA for: (1) the willful misclassification of delivery workers as independent contractors in violation of Cal. Lab. Code § 226.8; (2) failure to reimburse courier employees for all necessary expenditures incurred in performing their duties, including but not limited to owning or leasing and maintaining their vehicles, fuel, phones, and data, in violation of Cal. Lab. Code §2802; (3) failure to assure that all couriers received at least the applicable minimum wage for all hours worked in violation of Cal. Lab. Code §§ 1194, 1197; (4) failure to assure that all couriers received the appropriate overtime premium for all overtime hours worked beyond forty per week or eight hours per day in violation of Cal. Lab. Code §§ 1194, 1198, 510, and 554; (5) failure to provide proper itemized wage statements that include hours worked and hourly wages and are accessible outside the Postmates Application in violation of Cal. Lab. Code § 226(a); (6) failure to pay all overtime premium wages twice each calendar month in violation of Cal. Lab. Code §§ 204 & 210; (7) failure to pay all overtime wages due upon termination (or within 72 hours of termination for voluntary terminations) in violation of Cal. Lab. Code §§ 201, 202, and 203; (8) failure to provide statutorily required meal and rest breaks in violation of Cal. Lab. Code §§ 226.7, 512, & 1198; and (9) failure to keep proper pay records "showing the hours worked daily by and the wages paid to, and the number of piece-rate units earned by and any applicable piece rate paid to, employees employed" in California as well as the amount of gratuities received by Plaintiffs in violation of Cal. Labor Code § 1174(d) and § 353.

26. Cal. Lab. Code § 2699(f) provides for civil penalties for violation of all Labor

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Code provisions for which no civil penalty is specifically provided. There is no specified civil penalty for violations of Cal. Lab. Code § 2802. With respect to minimum wage violations under Cal. Lab. Code §§ 1197 and 1194, § 1197.1 imposes a civil penalty in addition to any other penalty provided by law of one hundred (\$100) for each underpaid employee for each pay period for which the employee is underpaid in addition to an amount sufficient to recover underpaid wages and liquidated damages, and, for each subsequent violation of Labor §§1197 and 1194, two hundred and fifty dollars (\$250) for each underpaid employee for each pay period for which the employee is underpaid in addition to an amount sufficient to recover underpaid wages and liquidated damages. With respect to overtime violations under Labor Code §§ 510 and 558, the statute imposes a civil penalty in addition to any other penalty provided by law of fifty dollars (\$50) for initial violations for each underpaid employee for each pay period for which the employee was underpaid in addition to an amount sufficient to recover unpaid wages, and one hundred dollars (\$100) for subsequent violations for each underpaid employee for each pay period for which the employee was underpaid in addition to an amount sufficient to recover underpaid wages. With respect to violations of Labor Code § 226.8, Labor Code § 226.8(b) imposes a civil penalty of not less than five thousand dollars (\$5,000) and not more than fifteen thousand dollars (\$15,000) for each violation. With respect to meal and rest break violations under Labor Code §§ 226.7, 512, Labor Code § 558 imposes a civil penalty in addition to any other penalty provided by law of fifty dollars (\$50) for initial violations for each underpaid employee for each pay period for which the employee was underpaid in addition to an amount sufficient to recover unpaid wages, and one hundred dollars (\$100) for subsequent violations for each underpaid employee for each pay period for which the employee was underpaid in addition to an amount sufficient to recover underpaid wages. With respect to violations of Labor Code § 226(a), Labor Code § 226.3 imposes a civil penalty in addition to any other penalty provided by law of two hundred fifty dollars (\$250) per aggrieved employee for the first violation, and one

thousand dollars (\$1,000) per aggrieved employee for each subsequent violation of Labor Code § 226(a). With respect to violations of Labor Code §\$ 201, 202, 203 & 204, Labor Code § 210 imposes a civil penalty in addition to any other penalty provided by law of one hundred dollars (\$100) per aggrieved employee for the first violation, and two hundred (\$200) dollars per aggrieved employee plus twenty-five percent of the amount unlawfully withheld. With respect to violations of Labor Code § 1174(d), Labor Code § 1174.5 imposes a civil penalty of \$500 per aggrieved employee for each willful failure to maintain records.

27. Plaintiffs complied with the notice requirement of Cal. Lab. Code §2699.3 and served a written notice to the LWDA through its website's online filing portal, and on Defendant Postmates via Certified Mail, return receipt requested, on May 1, 2018, May 7, 2018, December 4, 2018, and September 24, 2019. It has been 65 days or more since the LWDA was notified of the Labor Code violations asserted in this Complaint, and the LWDA has not provided any notice that it will or will not investigate the alleged violations.

WHEREFORE, Plaintiffs request that this Court enter the following relief:

- a. Declare and find that the Defendant violated Wage Order 9, the UCL, Cal. Lab. Code
 §§ 201-204, 207, 226.8, 226.7, 245-249, 2802, 1194, 1197, 1198, 510, 554, and the
 Fair Labor Standards Act, 29 U.S.C. § 201 et seq.;
- b. Certify this case as a class action under Count I through XIV and appoint Plaintiffs Jacob Rimler, Giovanni Jones, Dora Lee, Kellyn Timmerman, and Joshua Albert and their counsel to represent a class of Postmates couriers who have made deliveries in the state of California since June 3, 2017;
- c. Certify this case as a collective action pursuant to 29 U.S.C. § 216(b);
- d. Award compensatory damages, including all expenses and wages owed, in an amount according to proof;
- e. Enter Judgment in Plaintiffs' favor on their PAGA claim pursuant to Cal. Lab. Code

1		§2699(c);
2	f.	Award penalties in an amount according to proof;
3	g.	Award pre- and post-judgment interest;
4	h.	Award reasonable attorneys' fees, costs, and expenses;
5	i.	Public injunctive relief in the form of an order requiring Defendant to comply with
6	1.	the California Labor Code; and
7		
8	j.	Any other relief to which the Plaintiffs may be entitled.
9		Respectfully submitted,
10 11		JACOB RIMLER, GIOVANNI JONES, DORA
12		LEE, KELLYN TIMMERMAN, and JOSHUA ALBERT,
13		By their attorneys,
14		Shan tistida
15		Shannon Liss-Riordan, SBN 310719 Anne Kramer, SBN 315131
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21	Dated:	September 24, 2019
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